



Front Desk Team Member

We are seeking an outgoing and hard working individual to join our team. This position will oversee scheduling court time and educate members on tennis programs, lessons, and equipment during their shift. They assist with shop sales and promotion while providing exceptional customer service to encourage repeat business. While there are weekday shifts available, this individual will need to be able to work weekends, specifically Saturday's 2p-close.

Job Duties and Responsibilities

- Greets, schedules lessons and court time and assists customers in a friendly and professional manner
- Explains all tennis programs, services, and equipment to customers and assists them with determining their individual needs
- Initiates, develops and maintains personalized relationships with customers
- Assists in ensuring all tennis facilities and equipment are clean, organized and in good working condition
- Promotes all Kickingbird programs, products, and services
- Ensures the Kickingbird tennis shop is neat, orderly, and well-stocked

Contact David Minihan at kbtenniscenter@gmail.com with any questions you might have.